

Field of Views (FOV) — Service Terms

Sole trader: Logan Hartley, trading as Field of Views, Hawera · NZBN 9429047236820 · logan@fieldofviews.nz

1. What FOV delivers. AI-assisted bookkeeping and GST **preparation**: you send bank exports, invoices and receipts; within 72 hours you receive a ready-to-file pack — box figures, per-line reconciliation, supporting invoice/receipt PDFs, and any items needing a ruling listed as explicit questions.

2. Prep only — you file. FOV is not an IRD-registered intermediary. You (or your accountant) review and submit every return yourself through your own myIR login. You stay the filer of record. FOV never needs or asks for your IRD, bank-login, or accounting-platform credentials.

3. Not financial or tax advice. FOV is not a qualified accountant. Figures follow the rules you and your accountant confirm (e.g. apportionment rates, basis). Anything ambiguous is flagged for a ruling, never guessed. Keep the pack 7 years for IRD record-keeping.

4. Payment. GST returns from \$89 per return (quoted before starting), invoiced per period, cancel anytime.

Risk-free test: nothing due unless the pack is delivered inside 72 hours of your files landing AND the numbers match your records. AI-adoption sessions quoted per engagement — ask about government co-funding covering up to half. Payment on receipt of invoice; bank details on the invoice.

5. Your data. Files go in, the pack comes out, nothing else leaves. Your data is processed on FOV equipment in Hawera — no third-party cloud dashboards. Deleted on request. FOV never publishes or reuses client figures; examples used for marketing are fully anonymised.

6. Turnaround clock. 72 hours starts when complete files land (bank export + all receipts for the period). Missing documents pause the clock with a same-day note telling you exactly what's missing.

7. Limitation. FOV's responsibility ends at the pack. The filed return is your declaration under the Tax Administration Act 1994. FOV's liability is capped at the fees paid for that return.